



RUAPEHU SKI CLUB

WELCOME TO THE CHALET

Here's all the information you need to
settle in and make yourself at home.

WE HOPE YOU'LL ENJOY YOUR STAY ON THE MOUNTAIN.

WWW.RSC.ORG.NZ



WELCOME TO THE CHALET

Our lodge provides the perfect base for adventures in Tongariro National Park. From its doorstep, there are 80,000 hectares of UNESCO Dual World Heritage Area to explore. So whether that's hiking the renowned Tongariro Crossing or taking a 10-minute stroll along the Whakapapa Nature Walk, you'll be spoilt for choice during your stay.

Because our lodge is not a traditional hotel, we rely on all guests to leave the buildings tidy during and after their stay. By not providing a summer custodian, we can offer affordable self-catered holidays. Make yourself at home during your stay, but please ensure that the building is left ship-shape for the next group when you leave.

A LITTLE ABOUT US

We are the nation's pioneering skiing and outdoor club. We were founded in 1913 by two

intrepid Kiwi adventurers named Bill Mead and Bernard Drake. The enterprising duo taught themselves to ski on the slopes of Mount Ruapehu by reading a skiing handbook and importing two pairs of wooden skis.

Now, more than 100 years later, the club is welcoming fifth-generation family members who are passionate about the outdoors.

We are not just a skiing club. Our members include trampers, day-walkers, runners and alpine enthusiasts who use the lodges year-round.

Keen to become a summer or annual member? There's more information on our website and at the back of this handbook.

Please take the time to read the enclosed as it has important information to ensure your stay is safe and relaxing.

Happy adventures,
Ruapehu Ski Club team.
www.rsc.org.nz



DIAL 111 IN AN EMERGENCY

Questions? Please call our Club Administrator on 027 808 2163.

If you discover anything that needs attention, please complete a maintenance form from the back of this folder and advise the Club Administrator.

If you encounter any significant problems affecting your stay, please contact the Club Administrator during work hours. For after-hours emergencies, please contact the Chalet Building Officers:

Ron Bonfrer 027 498 3500
Damon Forsyth 029 275 5335

For your security, we have installed a camera in the foyer.

AUCKLAND 4 hr 15 min
HAMILTON 2 hr 50 min

ADDRESS

1 Rehua Place
Whakapapa Village
Tongariro National Park
Phone: 07 892 3823

DIRECTIONS

On SH48, drive past the Department of Conservation Visitor Centre and turn left immediately before the barrier arms. Approximately 6.7 km from the SH48 / SH47 junction.

Continue along Rehua Place until the first left, where you'll see the Chalet on the left.

There is plenty of parking beside the building.



**RUAPEHU
SKI CLUB**

WELLINGTON 4hr 20min

TERMS & CONDITIONS

IMPORTANT ITEMS TO BRING FOR YOUR STAY

BEDDING

- ☐ Two pillowcases
- ☐ Two single sheets - a fitted sheet can be helpful. Sleeping bags are not permitted.

GENERAL GEAR

- ☐ Bunk authority, building keypad access code
- ☐ Tea towels
- ☐ Small padlock for bedside locker if required.
- ☐ Earplugs if you are a light sleeper.
- ☐ Towel, bath mat and face cloth.
- ☐ Toiletries including sunscreen and personal medicines.
- ☐ Outdoor clothing for all seasons; weather conditions can change fast in the national park.
- ☐ A cosy set of clothing for inside the building, including soft shoes/slippers. Naming gear helps prevent mix-ups in the drying room.
- ☐ Mattress protector if bringing young children.
- ☐ A headlamp or torch is ideal for emergencies or when arriving late.
- ☐ Mobile phone and charger.
- ☐ Don't forget the camera, sketch pad or a good novel to get stuck into during your stay.

The use of the Chalet is at the user's risk. Ruapehu Ski Club will take all practicable steps to ensure that the buildings and facilities are safe and in reasonable condition.

The Club carries no insurance for the private property of guests and accepts no responsibility for it. Therefore, guests should ensure that their personal effects policy carries an extension for Club buildings.

Users must take all reasonable care when using the buildings. Users will adhere to instructions within this handbook.

Individuals who misuse the facilities or behave in an offensive or inappropriate way will be required to leave the buildings and not be eligible for any refunds.

Users who cause any wilful damage to buildings will be liable for paying the costs involved for replacement or repair.

Users assume all risk of personal injury and property loss or damage. They understand that outdoor activities, skiing, snowboarding, and other alpine sports are hazardous sports. Many hazards and obstacles, marked and unmarked, natural, and artificial, exist within Tongariro National Park boundaries. Therefore, the member uses the area at their own risk.

If you wish to extend your stay while at a building, please contact the Club Administrator to confirm availability.

PLEASE NOTE

- ☐ All buildings are smoke-free.
- ☐ Children must be aged two years or older to stay in the buildings.
- ☐ Sleeping bags are not permitted in the building.
- ☐ Familiarise yourself with the building's fire evacuation guidelines.
- ☐ Ensure nothing is placed on or beside the heaters, as this poses a fire risk.
- ☐ Guests must have a booking authority on arrival.
- ☐ Bookings begin and finish at midday.
- ☐ A duvet, blanket and two pillows are provided for all bunks.
- ☐ No animals are allowed in the building. Dogs are not permitted in Tongariro National Park.
- ☐ No consumption of alcohol and food in the bunk rooms.
- ☐ Please do not use the building to charge electric vehicles.

1. ON ARRIVAL



1. ACCESS CODE

An access code for the front door will be issued after your booking is confirmed and bond paid.



2. SWITCH ON POWER

The main switch is located behind the front door by the stairs. Press once to turn the mains on. The orange light indicates the power is on. This will activate the lights, power points, bunkroom heaters and stoves.



3. BUNK ALLOCATION

If you have been issued bunk allocations, now is a good time to claim your bed!



4. READ EMERGENCY INSTRUCTIONS

Please see the EMERGENCIES section of this handbook for crucial information to keep you safe during your stay.

Locate the building's fire exits.



5. GAS WATER HEATING

Ensure the gas water controller beside the bench is turned ON. The temperature should be set at 60 degrees.

If the hot water runs out, it's likely one of the gas bottles is empty.

See 4. Additional Notes for more information.



6. FRIDGES / FREEZER

Shut the doors to start chilling the fridges.

The freezer is located on the other side of the kitchen and must remain ON throughout the year.

2. HEATING / DRYING ROOM



1. BUNK ROOMS

The bunkroom heaters will automatically turn on when the power is switched on.

Please don't adjust the thermostat dials.



2. KITCHEN

The side heater in the kitchen only works when the oven switches are turned on. The oven switches are behind the hob plate.

Turns off automatically overnight.



3. HALL

The hall heaters will automatically turn on when the power is switched on.

Please don't adjust the thermostat dials.



4. BATHROOM

The bathroom wall heaters will automatically switch off between 10.30pm and 6am.

Bathroom radiant heaters (above) will work for short periods of time by pushing the wall timer button.



5. DRYING ROOM

To activate the fan, heat pump and dehumidifier, you only need to push this button above the door. Please do not adjust any of the other switches.

Please remember to turn off when finished using the drying room.



6. PALLET FIRE

Please follow instructions beside the fire, or in this handbook.

IMPORTANT: Do not turn off fire at the wall. The fan in the fire needs to keep running for 30 minutes until the fire has cooled down.

3. THE KITCHEN



1. STOVE / HOB POWER

Turn on the three switches behind the hob to power the stoves and central hob unit.



2. SWITCH ON OVEN

The stove will only work when the clock has been reset. Press the two left buttons at the same time, then push + or – buttons to stop the clock flashing.

The elements will work without the clock being reset.



3. FRIDGES

The fridges are yours to use. Just remember to take your food home with you and wedge open the doors - no one likes opening the door to mouldy food.

Please leave the freezer doors shut at all times.



4. DRINK STATION

Feel free to make yourself a hot beverage with any of the supplies provided.



5. STERILISER

Please carefully follow the instructions in this handbook.

IMPORTANT: The steriliser must be drained and cleaned at the end of your stay.



6. FIRST AID KIT

If you require any first aid supplies, you are welcome to use the first aid kit in the kitchen.

Please replace any items that you use before leaving.

4. ADDITIONAL NOTES



1. GAS BOTTLES

Two gas bottles are located on the northern side of the building (see map in handbook for location). During summer, only one bottle at a time should be turned on and supplying gas.

If the gas runs out, switch over the bottles by turning off the gas supply at the top of the bottle, and opening the new bottle. The plastic indicator doesn't affect gas flow but can be rotated and will point 'red'

towards an empty bottle.

Check that the main supply handle is running parallel with the pipe into the building.

Then reset controller by the kitchen bench.

IMPORTANT: Please let the Administrator know you have switched the bottle, so a new bottle can be reordered.

STERILISER INSTRUCTIONS

**PLEASE WASH ALL DISHES BEFORE PUTTING THROUGH.
TURN OFF AND DRAIN EACH NIGHT.
DON'T OPEN THE DOOR UNTIL THE END OF EACH CYCLE.**

OPERATING INSTRUCTIONS

- 1 Switch machine on at wall (labelled dishwasher) and below the bench at the isolating switch.
- 2 Place drain up-stand into waste. Make sure bung is in place.
- 3 Close the door and push the ON button. The machine will automatically fill when the temperature reaches 83 degrees.
- 4 Load rack into machine, close door and push the RUN button (cycle in progress light will illuminate).
- 5 When cycle is complete, unload rack and repeat this step.

CLEANING

Do not use products containing chlorine or acids, nor metallic scouring utensils to clean machine.

- 1 Press OFF button on control panel.
- 2 Open the door and wipe dirt from tabling and inside of machine.
- 3 Remove strainer and clean away any food scraps.
- 4 Check wash tank and remove any large items that may have fallen into the tank.
- 5 Leave door open so the inside of the machine can air and dry out.

"ER" GAUGE DISPLAY

A fault has occurred if the temperature gauge displays the character "ER". To resolve:

- a. Switch machine off at isolate switch.
- b. Switch machine on again, press ON button.
- c. If "ER" occurs again, call the Club Administrator.



PALLET HEATER

**DO NOT PUT ANY PAPER OR WOOD IN THIS FIRE.
YOU MUST ONLY USE THE PELLETS SUPPLIED.**

This fire burns compressed pellets which are placed in the hopper on top of the fireplace. The fan will automatically come on if the fire gets too hot, and will remain on after the fire is turned off, until it has cooled down.

TO LIGHT THE FIRE

- 1** Check there are pellets in the hopper. Pellets can be found under the bunk beds. One bag completely fills the hopper.
- 2** Adjust lever on the left-hand side of the fireplace to about 2 cm out.
- 3** Open door to fire. The lever to open the door can be found at the lower right-hand corner of the fireplace.
- 4** Scrape the ashes in the small firebox through the holes in its bottom, by running the scrapper (chained to the right hand side of the fire) backwards and forwards until all the ash has worked through the holes. You need to do this so that the heating element can heat and light the pellets to start the fire.
- 5** Shut the fireplace door and press ON. Leave on manual. Pellets will start to feed into the small firebox and the heating element will turn on.

BE PATIENT! It will take 3-5 minutes for the fire to light. After several minutes you will start to see some pellets start to glow, but it will still take a little while after this for the fire to actually light.

TO ADJUST TEMPERATURE

Press up or down.

TO TURN FIRE OFF

Press off. The Fan will keep going, this is NORMAL. It will continue to run until the fireplace has cooled down. It will take a few minutes for the fire to go out.



**DO NOT TURN THE FIRE OFF AT
WALL. THE FAN IN THE FIRE
NEEDS TO KEEP RUNNING FOR
30 MINUTES UNTIL THE FIRE
HAS COOLED DOWN.**

HISTORY OF RUAPEHU SKI CLUB

Ruapehu Ski Club was founded in 1913, making it the first skiing organisation in New Zealand and one of the earliest in the British Commonwealth.

Our founders are William (Bill) Mead (left), a railway draughtsman stationed at Ngaruawahia, and Bernard Drake (right), a railway clerk of Wellington.

Imbued with an adventurous spirit, they imported two pairs of skis from Switzerland and a British ski instruction book that provided them with the rudiments of their new sport.

They tested their skis in July 1913 on the eastern (Desert Road) slopes of Ruapehu near the Waihohonu Hut, and on their fifth day the pioneers began their first ski tour, reaching the present Whakapapa ski field.

Mead and Drake promptly formed the Ruapehu Ski Club, posting a notice at the Waihohonu Hut, and returned in the summer of 1913 to make on Boxing Day the first ascent to the crater with skis. They then made the first runs down the Whakapapa Glacier.

Hut building soon became a priority and our members, who by now included many women, used bullocks to cart a disused prison hut to Mangatepopo near Mt Ngauruhoe. Deciding that Whakapapa was really the best site, our members then drove a cart track through to what is now the Grand Chateau site and on behalf of the Government Tourist Department they built the first Whakapapa Cottage in 1919. Then in 1923 they built RSC's first high level home, the tiny Glacier Hut on Hut Flat at 1750m which today is preserved and protected as a mountain museum and is an official category 1 Historic Place.

Further buildings followed steadily pre-war with a large hut at 1775m and post-war at intervals with our four current large and comfortable accommodation buildings, two at alpine level and two at drive to the door level.

Club spirit has always been an integral part of RSC and the Club history shows that besides the massive effort that went into designing and



constructing the accommodation buildings, members poled tracks throughout the Ruapehu region, encouraged the use of Tongariro National Park by way of media articles, photos and lectures, and enjoyed many summer events as well as winter sports.

New Zealand's first organised ski races and jumps were run by RSC in 1923. Competitions since then have been an important part of Club life, all the way from simple races for 6-year-olds right up the Winter Olympics where 10 members have skied for New Zealand since 1960. During the Second World War nearly half of our male membership and many of the women were on active service. Auckland members packed 1100 food parcels for prisoners-of-war, a magnificent project which gave RSC a focus even when there was little skiing.

Uphill transport was always a dream of the early RSC members so it was no surprise when Club members in 1946 set up their own rope tow at Whakapapa. A few years later they were prominent in setting up Ruapehu Alpine Lifts (RAL), a company which in 1954 built the first chairlift anywhere in NZ. Today it operates both the Whakapapa and Turoa ski fields. Members were also to the fore in mapping Whakapapa, setting up shelters, operating the Ski Patrol, staffing the NZ Ski Association and running the Ruapehu Mountain Clubs Association which was formed after more than 50 other clubs joined us at Whakapapa.

THE PRESENT-DAY

Today, RSC has a great heart with more than 1000 members, four buildings sleeping more than 170 people, an historic on-snow museum and a top ski racing record. Many of our members are third and fourth generation RSC skiers - and we have recently welcomed our first fifth generation member.



4. MAKE YOURSELF AT HOME

BOARD GAMES

Weather looking a bit grim? There's plenty of games and jig-saws located under the main noticeboard opposite the kitchen.

CD PLAYER

There's an eclectic selection of cds available, or bring your own tunes!

CLEANING SUPPLIES

There are plenty of supplies beneath the kitchen bench or in the lower bathroom cupboards. Please let the Club Administrator know if supplies are running low.

DRINKING WATER

The kitchen tap water is safe for drinking without boiling.

FREEZER

You are welcome to use the freezer beside the steriliser during your stay. But unlike the guest/member fridges, please leave these closed when you leave as they remain on throughout the year.

LIBRARY / MAPS

Grab a book and settle in for an afternoon read, or check out the box of topographical maps by the bookshelf to plot more adventures.

SANITARY ITEMS

Please use the bins provided in the toilet for all sanitary products. Clearing toilet pipe blockages is very costly for the club.

SHORT ON SUPPLIES?

The Whakapapa Holiday Park has a good range of essentials, including plenty of snacks and drinks. During summer, they generally operate from 8am to 5pm, or sometimes earlier if the Tongariro Crossing shuttle bus is operating.

TELEPHONE

The telephone is toll barred however, there is mobile coverage available.

TELEVISION

The television in the dining area beside the kitchen has freeview channels.

TONGARIRO NATIONAL PARK VISITOR CENTRE

An excellent spot to wile away some time learning about the Central Plateau, volcanoes and flora/fauna. Don't miss watching the movie. There's also a good range of gifts. Open 8am to 4.30pm daily.

VACUUM CLEANER

The vacuum is located in the cupboard beneath the stairs in the foyer.

WI-FI

Wi-fi is available for members. The password will be on your booking email.

DEPARTURE CHECKLIST

**PLEASE LEAVE THE BUILDING SHIP-SHAPE
SO OTHERS CAN ENJOY THEIR STAY TOO.**

Cleaning supplies are in the kitchen and bathroom. If the cleaning liquids, toilet paper or hand towels are running low, please let the Club Administrator know.

LOUNGE & DINING AREA

- ☐ Vacuum floor.
- ☐ Wipe down tables and coffee table with disinfectant.

PELLET FIRE

- ☐ Refill pellet fire hopper with pellets if required.
- ☐ Please turn off by using the on/off switch on the side of machine. Do not turn off at wall.
- ☐ Wait 30 minutes for fan to cool before turning off the mains switch by the front door.

KITCHEN

- ☐ Vacuum floor.
- ☐ Remove all rubbish and recycling. Replace bin liners.
- ☐ Remove your food from the fridges and leave doors ajar to prevent mould. A broom wedged in the door works perfectly.
- ☐ Leave freezer door closed.
- ☐ Wipe down all surfaces.
- ☐ Check steriliser has been drained and cleaned.
- ☐ Clean stove and hob if they have been used.

SECURITY

- ☐ Ensure all windows and doors are locked.

RUBBISH / RECYCLING

- ☐ Empty all bins in the kitchen, bunk rooms and bathrooms. There are recycling centres at Whakapapa and Turoa, or please take home with you.

BUNK ROOMS

- ☐ Vacuum floors.
- ☐ Guests to wipe down their bunks with disinfectant.
- ☐ Ensure all beds are ready for the next guests with two pillows, one duvet and a blanket.
- ☐ Check that nothing has been left in the lockers or under the bunk beds.

BATHROOMS

- ☐ Clean hand basins, toilets, mirrors, shower walls and floor.
- ☐ Empty rubbish bin and reline.
- ☐ Top up paper towels, liquid soap and toilet rolls.

HALL WAY & FOYER

- ☐ Vacuum floor.
- ☐ Empty rubbish bins.
- ☐ Clean toilets, hand basins and floor if used.
- ☐ Top up paper towels and toilet rolls.
- ☐ Disinfect all taps and door handles.

POWER

- ☐ Switch off the main power switch by the front door as you leave.

5. FIRE SAFETY

INTRODUCTION

There are both manual and automatic fire alarm systems in the Chalet and if either are activated they will sound continuously. The emergency lighting system is also activated the moment the alarm systems react.

There are three manual alarm switches in the Chalet which operate the warning bells. If needed, break the glass and flick the switch.

GROUND FLOOR: By the front entrance

LOUNGE: By the fire exit in the kitchen.

UPSTAIRS: Top of the stairs

There is also a system of heat detectors on the ceilings throughout the Chalet.

FIRE ALARM PANEL

The fire alarm box is situated in bunk room No 4. The system will activate automatically and when it does you need to establish the cause and act appropriately i.e. evacuation etc).

If no problems have occurred, the fire alarm should be reset following the instructions on the back of the alarm box or in this handbook.

BE PREPARED!

Everyone, when they go to bed at night, must:

- ☐ Remove all clothing and gear from the drying room (which will be turned off anyway).
- ☐ Have by the bunk for any emergency: a torch, warm clothing, boots, and your car keys!
- ☐ The RSC woollen blankets at the end of your bed are great to keep warm and protect from fire.

FIRE EXITS

There are three fire exits in the Chalet:

GROUND FLOOR: Main entrance

LOUNGE: Near kitchen.

UPSTAIRS: Top of the stairs

Check where these are located and consider the possible escape routes depending on where your bunk is located or where you could be at any time.

FIRE PREVENTION

The best thing we can do is to try to prevent fire:

- ☐ NO smoking or drinking in the bunk rooms
- ☐ NO garments on heaters anywhere in the building including the drying room
- ☐ KNOW where your nearest fire extinguisher is placed; familiarise yourself with how to use it.
- ☐ KNOW where the nearest fire exit is and ensure it is clear!

POTENTIAL CAUSES OF FIRE

- ☐ Kitchen – stoves left on
- ☐ Bunk rooms – clothes on heaters
- ☐ Drying room

EXTINGUISHERS

There is only one type of extinguisher in the Chalet and this is the 4.5kg Foray Multi-Purpose Dry Powder Extinguisher. This type can be used for all types of fires, has a total discharge time of 15 seconds, and has a simple operation:

- ☐ Remove the safety pin.
- ☐ Point the hose at the base of the fire.
- ☐ Squeeze the trigger only for as long as you need. Use short economical bursts.

LOCATIONS: Kitchen, bunkroom passage, custodian quarters upstairs.

HOSE REELS

The hose reel is in the bunkroom passage. Beside the reel is a tap. To operate turn on the tap, pull out the hose to the source of the fire, twist the nozzle at the end of the hose to start (or stop) the water flow. Aim water at the base of the fire.

FIRE BLANKET

Located in a plastic bag on the kitchen wall beneath the first aid kit for use on cooking and fat fires. To use shake out the blanket holding it between you and the fire and drape it gently over the fire to smother it.

NOTE: Water should not be used on fat fires and an extinguisher can actually spread fat fires with its pressure.

RESET CHALET FIRE ALARM

**EVACUATE THE BUILDING WHEN THE FIRE ALARM SOUNDS.
CHECK FOR FIRE. IF YOU CAN SEE FIRE, CALL 111 IMMEDIATELY.**

ONLY RESET THE ALARM WHEN YOU ARE SURE IT WAS A FALSE ALARM

HOW TO RESET THE ALARM:

- 1** Locate Fire Panel Box on the window of BUNK ROOM FOUR (closest bunk room to the front door.)
- 2** Ensure key is in the keyhole on box labelled SILENCE ALARMS. Turn key. Sirens will stop. Bleeper inside panel will sound. (Brigade will NOT be notified).
- 3** Locate the sensor in the building (manual switch, smoke or heat detector) which has activated the alarm. Its light will be flashing unless it is a manual alarm.
 - A. If a Manual Alarm Switch was activated, turn switch to OFF
 - B. If a Smoke Detector was activated, clean smoke and dust away from detector.
 - C. If a Heat Detector was activated, this will reset itself when the temperature around it drops below 57C.
- 4** Make a note of the date, time, number and location of detector which activated. Send through to the Club Administrator.
- 5** Go back to the Fire Panel Box. Open box and locate the black RESET button at bottom right inside box.
- 6** Press RESET button. All red lights will then go out. The yellow DEFECT light will come on.
- 7** Close door and turn SILENCE ALARM key back to normal position. Yellow light will go out and green light will come on.
- 8** The system is now reset.



IF PANEL FAILS TO RESET, WAIT 10 MINUTES AND TRY AGAIN.

**IF THIS FAILS, PLEASE CONTACT THE BUILDING OFFICERS
RON BONFRER 027 498 3500 OR DAMON FORSYTH 029 275 5335**



IN THE EVENT OF A FIRE

SAVE LIVES, THEN SAVE THE BUILDING

ON HEARING THE ALARM, REMAIN CALM.

1 EXIT THE BUILDING

Make sure everyone moves calmly towards the nearest exit away from the fire. Check all the toilets as you exit.

2 EVACUATE TO THE CAR PARK

Assemble in the carpark. Ensure everyone is present.

Nobody may enter the building alone.

3 DIAL 111 IF APPROPRIATE

4 LOCATE FIRE ALARM PANEL, IF SAFE TO ENTER.

Identify the area on the Fire Alarm Panel in bunkroom four where the fire alarm has been activated. Do NOT let people crowd to see the alarm.

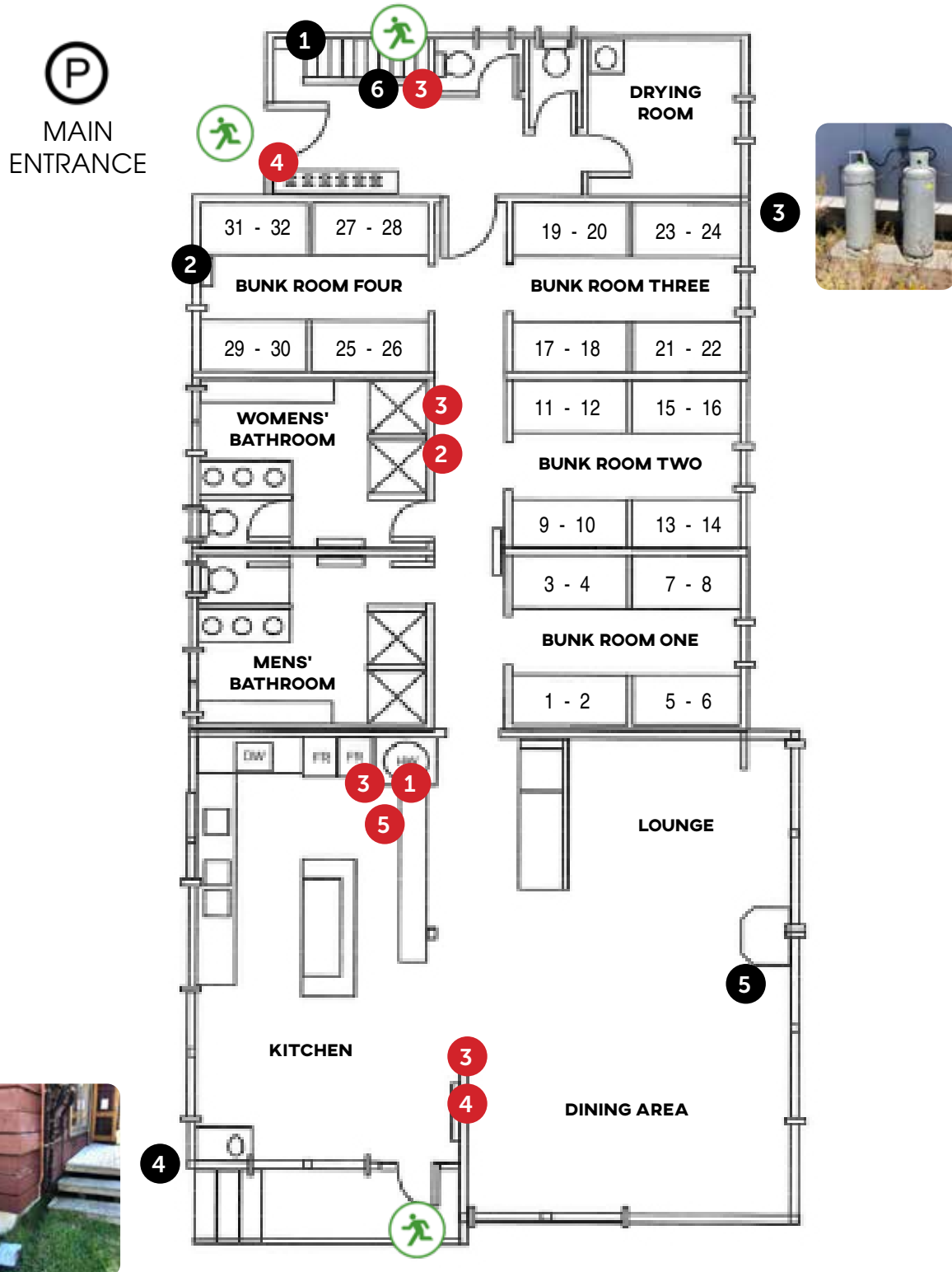
5 FIGHT THE FIRE, IF SAFE TO DO SO

Only organise fighting the fire if it is safe to do so.

6 FALSE ALARM

When the all clear given, return to building and reset alarm as per the instructions on the fire alarm panel or in the Chalet Handbook.

CHALET BUILDING LAYOUT

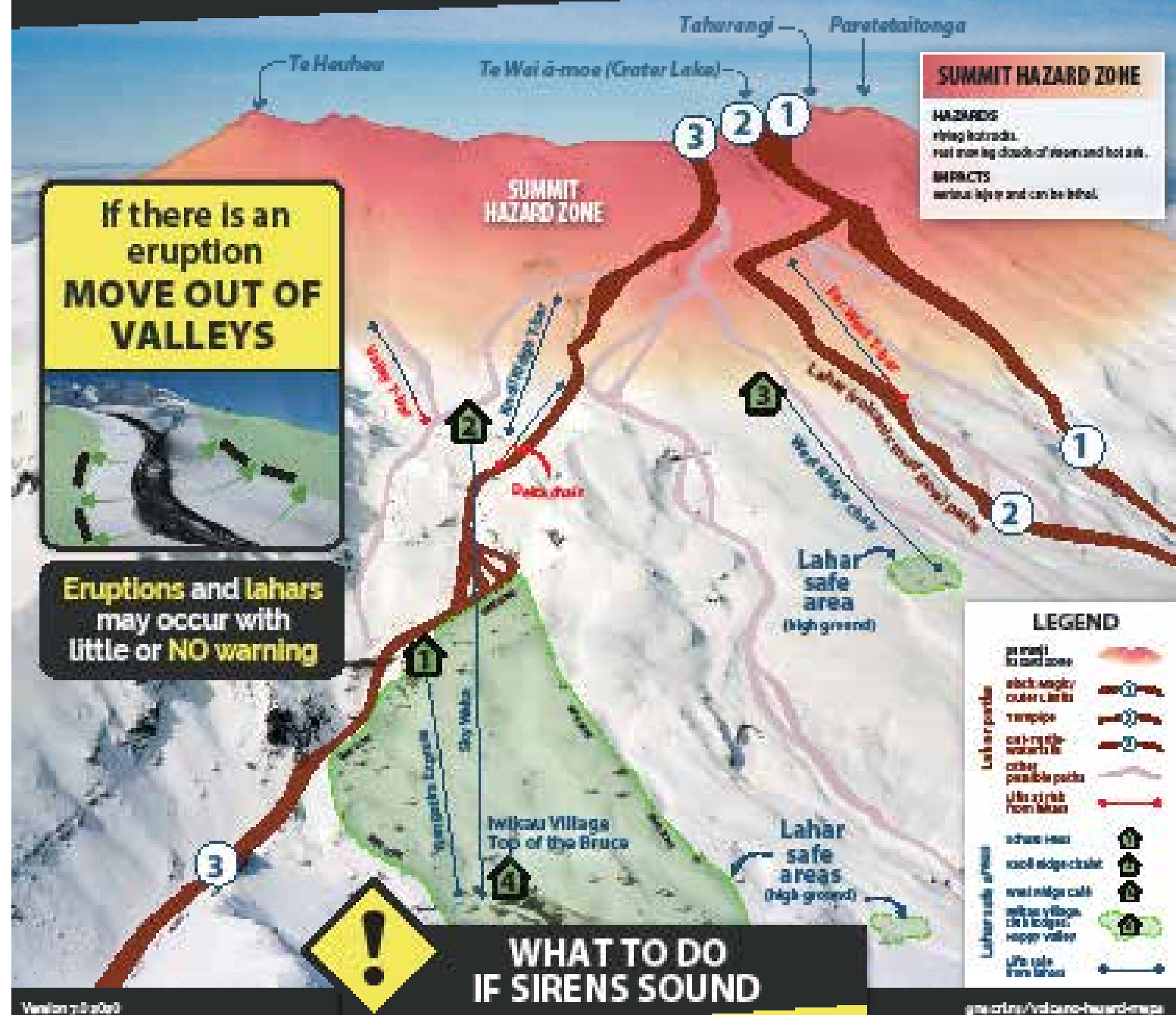


- 1 Main Power Switch
- 2 Fire Alarm Panel
- 3 Gas Bottles
- 4 Mains Water

- 5 Pellet Heater
- 6 Vacuum Cleaner
- 1 First Aid Kit
- 2 Fire Hose

- 3 Fire Extinguisher
- 4 Manual Fire Alarm
- 5 Fire Blanket

VOLCANIC HAZARDS AT WHAKAPAPA MT RUAPEHU



Verbleven tot 2000

www.crlm.gov/volcano-hazard-maps

HAZARDS

LAHARS PATH: Eruptions generate lahars (volcanic mudflows) that can pass through valleys in the ski area.

HAZARD ZONE: During an eruption, flying rocks & fast moving clouds of steam and hot ash may occur.

IMPACT: Serious injury and can be lethal.

Anywhere on this map is at risk from ashfall – this can obscure vision and make it hard to breathe.

IF YOU ARE:

IN A VALLEY

- **Move out of the valley to a ridge top.**



IN THE HAZARD ZONE

- Move down the mountain following ridges.



- ❗ If you see flying rocks, or a steam & ash cloud coming towards you, take shelter behind a bank or ridge and cover your head with your pack.

IN A BUILDING/CAR PARK/HIGH GROUND

- Stay put and await instructions.

WWW.BENTON.COM

An Eruption Detection System (EDS) is operating in the ski area. The system will set off sirens and loudspeaker messages.

This regulatory approach of splitting public responsibilities into two categories, larger engineering and design responsibilities and smaller maintenance tasks, may provide some advantages and benefits.



**Department of Communications
for Student Activities**





Eruption Response – action plan for club lodges

LODGES ARE IN SAFE AREAS

There is no need for urgent evacuation.

- All ski club lodges on Mount Ruapehu are safe from lahars, flying rocks and other life-threatening volcanic hazards.
- Lahars flowing down the Whakapapanui River may threaten bridges on the Whakapapa Bruce Road.
- If an eruption occurs, people in lodges at Whakapapa Ski Area should wait in lodges until it is confirmed that the Bruce Road bridges are safe, and clearance is given to leave.
- Members of the public may need to be sheltered during or after volcanic events.

IF ASHFALL OCCURS

disconnect water supplies and stay indoors.

- Ashfall is a nuisance, but not life threatening. It can contaminate water supplies, make surfaces slippery and roads dangerous.
- Club members should know where the lodge downpipe disconnections are, and how to disconnect them. Disconnect downpipes immediately after an eruption.
- People (especially children) with respiratory problems (e.g. asthma) should stay indoors.
- If you have to leave, cover your nose and mouth; wear goggles if available.
- Ashfall may increase in moderate or larger eruptions as they progress.

APPOINT A LODGE LEADER

to oversee this plan and liaise with emergency services.

- Register and record the names of all persons in the lodge, and any known to be missing.
- If injuries or health issues are reported, call 111 (NZ Police).
- RAL will set up an incident control point on the ski area.

INFORMATION and COMMUNICATIONS

- Go to www.facebook.com/DOCTongariro for official information – including confirmation of false alarms. This page will be updated regularly.
- Keep phone lines clear and minimise cellular network use. Networks may be overloaded during emergencies.